

Please Submit Claims within 30 Days from Date of Service for Risk Adjustment Purposes

Providers play a critical role in the overall success of commercial risk adjustment—from specifically coding patient visits and ensuring medical record documentation supports ICD-10 coding to submitting claims promptly and assisting with audits. Medical Mutual claims must be submitted in accordance with the timeframes specified in your provider agreement, and Medical Mutual will continue to process and pay claims submitted within the provider agreement timeframes. However, as part of the risk adjustment process, and to expedite billing and claims processing, we ask that providers submit claims to Medical Mutual within 30 days from date of service.