

# In the News

## Medical Record Request for the HHS Risk Adjustment Data Validation Program

Under the Affordable Care Act, individual and small group products are now risk adjusted. Since Medical Mutual offers risk adjustment-covered health plans, we must comply with the Health and Human Services' (HHS) risk adjustment data validation (RADV) audit, RADV initial validation audit (IVA), and RADV secondary validation audit (SVA).

RADV regulatory audits impact all health plans where claims were submitted to the Centers for Medicare & Medicaid Services (CMS) to calculate risk adjustments. Medical Mutual has selected Altegra Health Operating Company (Altegra Health) to perform the HHS-RADV Initial Validation Audit on our behalf. They will work with your office in a respectful, non-disruptive, and efficient manner. Any information you share with Altegra Health will remain confidential in accordance with all applicable state and federal laws, including the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

### What Providers Need to Know About This Audit

- Timing for this year's audit: June 2017 for **2016 dates of service**
- You may be contacted by Altegra Health and asked to provide patients' medical charts for the audit. If asked, please respond to their request as quickly as possible.
- The audit process will begin once CMS has shared the sample of members they wish to include in the IVA with us.

### HIPAA/Privacy

Providers are permitted to disclose protected health information (PHI) to health plans without authorization from the patient when both the provider and health plan had a relationship with the patient and the information relates to that relationship [45 CFR 164.506(c)(4)].

### Questions?

For questions or concerns, please contact the Altegra Health Provider Relations department at (855) 767-2650 or your Medical Mutual provider contracting representative.

Thank you for your cooperation and assistance with this audit.