

# In the News

## Medical Guideline Change – MCG

Effective September 1, 2018 we will be initiating a change from using InterQual, to the industry-leading evidence-based Care Guidelines vendor MCG Health. Medical Mutual uses nationally-recognized and accepted utilization management criteria, as well as internally-developed corporate medical policies, guidelines and protocols for medical necessity determination. By January 1, 2019 we will be using MCG for our medical necessity determination process, and will discontinue use of InterQual.

MCG care guidelines are well known in the industry as a common basis for care planning decisions between providers and health plans. Medical Mutual will be implementing the care guidelines for inpatient, observation, surgical, ambulatory care, home care and behavioral health care. In addition we will be utilizing the MCG length of stay benchmarks and discharge planning guides in our processes.

The switch to MCG will allow for greater transparency to guidelines with the help of a guideline transparency tool available to all providers. Using this tool will enable you to search guidelines immediately, allowing you to easily access the guidelines used. There will be a link to MCG on both of our sites for easy access:

- [Medmutual.com/provider](https://provider.medmutual.com/provider) > Care Management
- [Provider.medmutual.com](https://provider.medmutual.com/provider) > Tools and Resources > Care Management > Corporate Medical Policies.

A complete list of services that require prior authorization is available here:

[https://provider.medmutual.com/TOOLS\\_and\\_RESOURCES/Care\\_Management/PriorApproval.aspx](https://provider.medmutual.com/TOOLS_and_RESOURCES/Care_Management/PriorApproval.aspx)

If you have questions about this notification, please contact your provider contracting representative or call 1-800-625-2583. If you don't know who your representative is, visit the contact page on our portal:

[https://provider.medmutual.com/TOOLS\\_and\\_RESOURCES/Contact\\_Us/Main.aspx](https://provider.medmutual.com/TOOLS_and_RESOURCES/Contact_Us/Main.aspx)