

Diabetes Program Update

We have made changes to our diabetes program to ensure members receive the best care and service we can offer.

Effective March 1, 2017, we changed our diabetes supplies vendor to Edgepark Medical Supplies, an Ohio-based supplier of durable medical equipment (DME) and supplies. An Edgepark representative may contact providers to request a verbal prescription and subsequent written prescriptions for any members affected by this program update.

Currently, all members in the diabetes program can get supplies or DME covered at 100%, as long as they complete ongoing health coaching calls. Going forward, health coaching calls will only be required for moderate to high-risk members.

In addition, we will limit the items members of our individual plans can get at no cost to the seven items in the chart below. All other items will be covered based on the member's DME benefits beginning May 1, 2017.

Item Description	HCPCS Code
Strips	A4253
Meters	E0607
Lancets	A4259
Control solution	A4256
Lancet devices	A4258
Syringes	A4206
Pen needles, as appropriate	A4215

Edgepark will offer three convenient ways for members to fill their order:

- Same-day delivery to addresses within 30 miles of Edgepark's facility
- FedEx or UPS delivery
- Walk-in at Edgepark's facility - 1810 Summit Commerce Park, Twinsburg, OH 44087

Patients and providers can contact Edgepark's Customer Service directly at (844) 564-1010, Monday through Friday, 8 a.m. to 9 p.m., and Saturday, 9 a.m. to 3 p.m. with any questions or concerns.